

State of South Carolina

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Workers' Compensation Commission

March 6, 2015

How to Request a State of South Carolina Secure Email Account for Submitting Medical Bill Disputes

1. Send an email to mbdispute@wcc.sc.gov with the following in the subject line (please do not alter the wording):

Sign up for a SC State Secure Email Account Request

2. You will receive an email with the following text:

"You have received a State of South Carolina Secure Mail Service E-Mail from: mbdispute@wcc.sc.gov. To read this message securely, please click this link: <https://keys.cio.sc.gov>..."

3. Upon receipt of the email, please click the link and follow the instructions on the page. Once you have finished logging into your new secure email account you will see an inbox. Please read the initial email for additional instructions on initiating a new Medical Bill Dispute or adding additional documentation to an existing medical dispute.

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